ADIO مكـــتب أبوظـــبي للاستـــثمار
ABU DHABI INVESTMENT OFFICE

ADIO SERVICE CATALOGUE



Table of Contents

Introduction	3
Organisational Structure	4
ADIO Strategy House	6
ADIO Values	7
Terms of Reference	8
Our Promise	9
Our Commitments	10
Excellence in Service Strategy	11
Excellence in Service Policy	15
ADIO Services List	22
Service Linkage Framework	25
Customer Needs Assessment	28



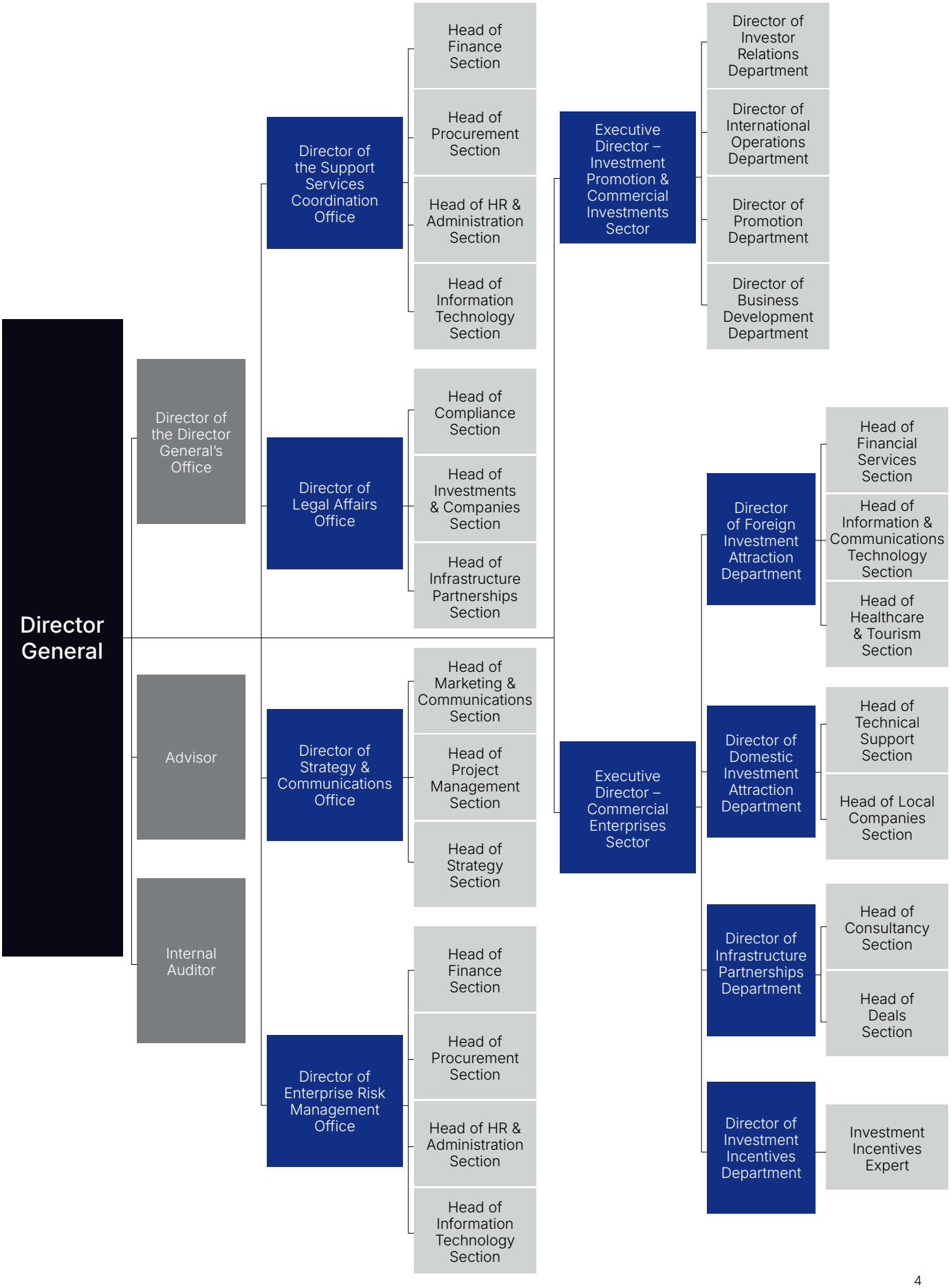
Introduction

ADIO is the government body responsible for accelerating Abu Dhabi's growth and enabling the Emirate's economic transformation.

We empower local and foreign investors to shape the industries of the future, across liveability, technology, resources and value-added services. Our work in regional development, retail expansion and public-private infrastructure keeps community wellbeing at the centre of Abu Dhabi's transformation. With a strong network of partners and a global presence, we help those who invest with Abu Dhabi make a lasting impact.

Organisational Structure

Current approved high-level structure - 2019



ADIO Strategy House

To be a driving force for Abu Dhabi's Economy

To attract transformative projects, and support competitive businesses for the sustainable economic growth of Abu Dhabi

PILLARS

01 Investment Promotion and Attraction

02 Economic Growth and Development

03 Ecosystem Support and Competitiveness

STRATEGIC OBJECTIVES

01	02	03
1.1 Position Abu Dhabi as a **global destination for investor attraction and growth**	2.1 Advance the diversification of Abu Dhabi's **economy** through **targeted economic development**	3.1 Enable a **customer-centric ecosystem** that **supports and retains investors** by delivering **high-impact business experiences and providing competitive enhancement programs**
1.2 **Attract and enable** value adding **foreign investments in priority sectors**	2.2 Enable **value creation** and accelerate the global **growth and competitiveness** of local companies	

ADIO Values

We are Empowering

We build platforms for creativity, innovation and ambition with our investors and partners, and we provide the tools, data, facilities and ecosystem access that turn ambition into results.

We are Committed

We hold an unwavering commitment to each other, our partners and our investors, and we work hard to make a positive impact on businesses and the people behind them.

We are Partners

We work alongside the whole Abu Dhabi ecosystem towards shared goals, finding efficiencies and removing barriers to growth.

We are Innovative

We are bold, willing to try new approaches and explore new opportunities. Like our investors, we dare to be different.

Terms of Reference

01

Investment Promotion

Raising non-oil GDP and FDI, upskilling Emirati talent, representative offices in five countries, and IPO advisory backed by an AED 5 Bn fund.

02

Trade & Industry Support

Driving Abu Dhabi's AED 10 Bn industrial strategy to double industrial GDP and exports by 2031.

03

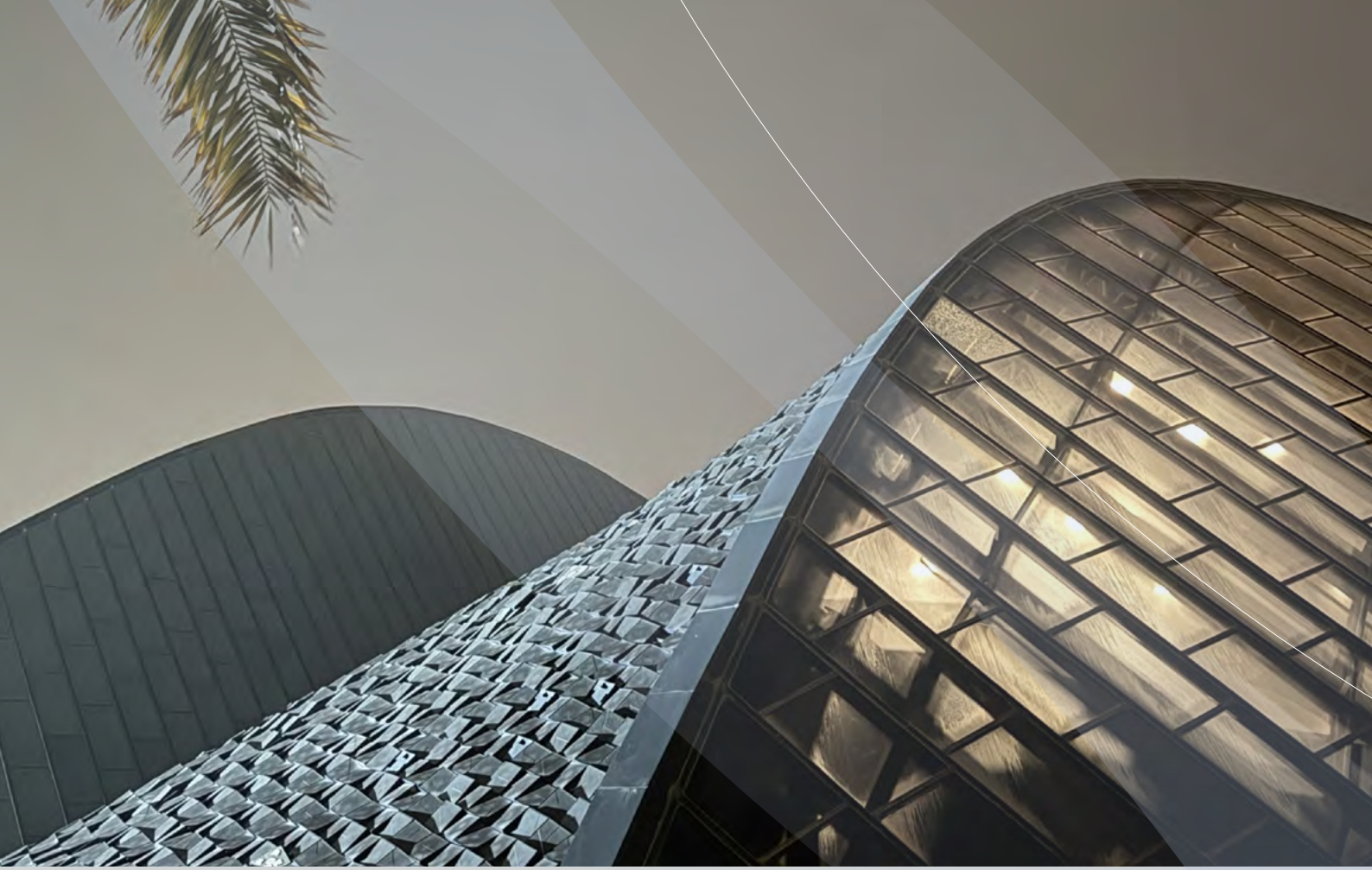
Public Private Partnerships

Acting as the central agency responsible for public-private partnerships across the emirate.

04

Retail Development Programme

Developing Abu Dhabi as a luxury retail destination.



Our Promise

Your ambitions deserve more than support. They deserve a partner committed to moving them forward.

At ADIO, we believe exceptional service is about more than meeting expectations. It is about creating confidence, unlocking opportunities and making every interaction count.

We are committed to delivering an investor experience built on trust, clarity and meaningful action, empowering businesses and partners to navigate opportunities, overcome challenges and realise their ambitions in Abu Dhabi.

Our Commitments

01

Clarity at Every Step

We make information accessible, processes straightforward and every interaction purposeful.

02

Responsive by Design

We value your time. We act promptly, communicate openly and keep you informed.

03

One Step Ahead

We anticipate needs, recognise opportunities and provide guidance when it matters most.

04

Trust in Every Interaction

We uphold the highest standards of transparency, fairness and accountability.

05

Driven by Your Experience

We listen with intent, learn from feedback and continuously raise the standard of our services.

06

Focused on What Matters

We go beyond processes to deliver practical solutions and meaningful outcomes that move your ambitions forward.

01

Excellence in Service Strategy

1. Strategic Intent

The Excellence in Service Strategy defines ADIO's strategic commitment to delivering trusted, seamless, and insight driven investor enquiry services across the investment and business setup journey.

The strategy positions service excellence as a strategic enabler that strengthens investor confidence, reduces effort, enhances consistency, and contributes directly to Abu Dhabi's investment competitiveness.

This strategy operationalizes ADIO's broader Customer Experience ambition to transform investors into long term partners and advocates through internally enabled excellence and digitally led service delivery.

2. Strategic Alignment

The Excellence in Service Strategy is directly aligned with:

- ADIO CX Vision: curating transparent, insight driven experiences that simplify the investor journey and foster advocacy.
- ADIO CX Mission: delivering globally benchmarked investor experiences enabled by internal excellence and innovation.
- ADIO CX Strategic Pillars:
  - Culture of excellence,
  - Effortless and distinctive experiences,
  - Emotional connection and trust,
  - Advocacy and loyalty.

Service excellence is therefore treated not as a standalone initiative, but as a core strategic capability embedded across people, processes, and platforms.

3. Strategic Scope

This strategy applies to the Investor Care and Setup Enquiry Service, covering:

- All investor enquiries related to investment guidance and business setup;
- Digitally enabled service interactions;
- Coordination across internal and ecosystem stakeholders;
- Service performance measurement and improvement.

Service delivery is enabled through a single, integrated digital platform and supported by centralized experience measurement to ensure consistency, traceability, and governance.

4. Strategic Service Model

The Excellence in Service Strategy is built on four strategic principles:

4.1

Single Digital Service Experience

Deliver investor enquiry services through a unified digital experience, ensuring a consistent, predictable, and transparent service journey with one point of visibility for investors.

4.2

Effortless and Guided Interaction

Design services to reduce friction by providing clear guidance, proactive support, and seamless internal coordination across the Abu Dhabi investment ecosystem.

4.3

Trust through Reliability and Transparency

Build and sustain investor trust through accurate information, clear ownership, realistic timelines, and consistent communication.

4.4

Insight Led Continuous Improvement

Leverage centralized customer insights to identify pain points, prioritize improvements, and strengthen service maturity over time.

These principles directly reflect the investor expectations of clarity, responsiveness, reliability, and continuous engagement articulated in the ADIO CX framework.

5. Strategic Objectives

The Excellence in Service Strategy aims to:

1. Establish a globally credible standard for investor enquiry service excellence;
2. Minimize investor effort and uncertainty throughout the setup journey;
3. Ensure consistent service quality across cases and time;
4. Strengthen investor trust and satisfaction;
5. Convert positive service experiences into loyalty and advocacy;
6. Embed service excellence into ADIO’s operating culture;
7. Enable performance transparency and defensible assessment evidence.

6. Measurement and Insight Strategy

Service excellence performance is monitored through a centralized customer experience measurement framework, ensuring:

- Consistent and objective service evaluation,
- Reliable investor feedback collection,
- Data driven service governance,
- Actionable insights for improvement.

Experience indicators focus on effort, satisfaction, trust, consistency, and advocacy, aligned with ADIO's CX performance framework and maturity assessment approach.

7. Governance and Accountability

Service excellence is governed through:

- Clear strategic ownership by the Customer Experience Function;
- Defined accountability for service delivery;
- Cross functional coordination to resolve enquiries holistically;
- Regular performance and insight reviews;
- Continuous alignment with ADIO's CX governance model.

Governance ensures that service excellence is sustained, measurable, and continuously improved, not dependent on individual effort or informal practices.

8. Strategic Outcomes

The successful implementation of the Excellence in Service Strategy will result in:

- Consistent, high quality investor enquiry experiences;
- Reduced service variability and duplication;
- Improved investor confidence and satisfaction;
- Stronger internal service discipline;
- Credible evidence for maturity assessments and excellence awards;
- Strengthened positioning of ADIO as a global leader in investor experience.

9. Strategy Success Statement

This strategy is successful when ADIO can demonstrate that service excellence is embedded by design, enabled digitally, measured consistently, governed effectively, and recognized by investors and assessors alike as a defining strength of the organization

02

Excellence in Service Policy

1. Policy Statement

The Abu Dhabi Investment Office is committed to delivering a world class, transparent, and effortless investor enquiry experience through a single, integrated digital service channel.

All investor care and setup enquiries shall be initiated, managed, tracked, and closed exclusively through the TAMM digital platform, ensuring consistency, visibility, accountability, and data integrity across the investor lifecycle.

This policy establishes ADIO's formal commitment to service excellence by aligning service delivery, performance monitoring, and customer insight collection to a centralized, system driven model that reinforces trust, reduces effort, strengthens consistency, and supports continuous improvement.

2. Purpose

This policy aims to:

- Formalize TAMM as the single source of truth for investor care and setup enquiry services;
- Define clear service excellence commitments aligned with ADIO's CX strategy;
- Ensure transparent, trackable, and digitally enabled service delivery;
- Centralize customer experience insights through an approved CSAT mechanism;
- Minimize investor effort, duplication, and channel fragmentation;
- Support internal governance, performance maturity, and award readiness;
- Demonstrate alignment with international best practices in digital government service delivery.

This policy directly supports ADIO's CX vision of delivering transparent, insight driven experiences that simplify the investor journey and foster advocacy.

3. Scope

This policy applies to:

- All investor care and business setup enquiries managed by ADIO;
- All ADIO employees, service agents, outsourced personnel, and authorized partners handling such enquiries;
- All enquiries related to investment guidance, setup processes, service navigation, referrals, and ecosystem support;
- All service interactions conducted exclusively through the TAMM digital platform;
- All data, records, communications, performance metrics, and customer feedback associated with the service.

This policy complements, and does not override, applicable government regulations, data protection requirements, cybersecurity policies, or TAMM governance standards.

4. Service Delivery Model

4.1

Digital Only Channel Commitment

The Investor Care and Setup Enquiry Service shall be delivered exclusively through the TAMM digital platform.

All enquiries must be:

- Received via TAMM;
- Logged, categorized, and assigned within TAMM;
- Tracked end to end through TAMM workflows;
- Resolved, escalated, or referred through TAMM;
- Formally closed within TAMM.

No parallel, informal, or offline enquiry handling shall be considered an official service interaction.

This ensures a consistent investor experience, full traceability, and system enabled accountability.

4.2

Single Point of Investor Visibility

TAMM serves as the single interface through which investors:

- Submit enquiries;
- Monitor progress and status;
- Receive official responses;
- Access updates and outcomes;
- Provide service feedback.

ADIO coordinates internally on behalf of the investor, minimizing re-contact and avoiding unnecessary handoffs.



5. Service Excellence Principles

All TAMM enabled service delivery shall adhere to the following principles:

5.1

Investor Centric Design

Service workflows, responses, and communications are shaped around investor needs, clarity, and ease of navigation.

5.2

Clarity and Transparency

Investors receive accurate guidance, clear next steps, defined responsibilities, and realistic timelines through TAMM communications.

5.3

Responsiveness and Reliability

Service commitments are supported by system defined service levels, ownership rules, and escalation logic embedded within TAMM.

5.4

Ownership and Accountability

Each enquiry is assigned a clear owner within TAMM, with full accountability retained until resolution or formal transfer.

5.5

Effortless and Connected Experience

ADIO coordinates internally through system enabled collaboration so the investor is not required to chase, repeat, or re explain requests.

5.6

Digital Consistency

All responses, updates, decisions, and records are managed through TAMM to ensure consistency across cases and time.

5.7

Trust and Data Integrity

All service data is captured once, stored securely, and used responsibly in accordance with applicable data protection obligations.

6. Enquiry Management Standards

All enquiries shall follow minimum system enabled standards:

1. Registration

Every enquiry is formally registered within TAMM upon submission.

2. Assessment

Enquiries are categorized and prioritized based on defined service criteria.

3. Assignment

Ownership is assigned within TAMM to a responsible service owner.

4. Resolution

Responses are coordinated, accurate, and delivered through TAMM.

5. Escalation

System defined escalation is applied for overdue, complex, or high impact enquiries.

6. Closure

Enquiries are closed only after resolution is confirmed within TAMM.

7. Auditability

All interactions remain fully traceable for governance, assessment, and quality review.

7. Customer Insight and CSAT Measurement

7.1

Centralized CSAT Mechanism

All customer experience insights for the Investor Care and Setup Enquiry Service shall be captured exclusively through a centralized CSAT mechanism triggered systematically via TAMM upon enquiry closure or key service milestones.

No standalone, manual, or ad hoc feedback collection shall be considered authoritative.

7.2

Purpose of CSAT Data

CSAT insights shall be used to:

- Measure investor satisfaction and effort;
- Assess trust and service clarity;
- Identify recurring pain points;
- Support service recovery actions;
- Inform continuous improvement initiatives;
- Provide defensible evidence for maturity assessments and awards.

7.3

Data Governance

Customer insight data shall be:

- Consolidated centrally;
- Analyzed at service and channel level;
- Reviewed periodically by CX governance;
- Translated into defined improvement actions;
- Monitored for impact and closure.

8. Service Recovery

Where service performance does not meet defined standards, ADIO shall apply proportionate service recovery actions supported by TAMM tracking. These may include:

- Proactive acknowledgement;
- Clear explanation and corrective guidance;
- Prioritized resolution;
- Documented follow up;
- Escalation where appropriate;
- Learning and root cause correction.

Service recovery is not limited to resolution, but aims to restore investor confidence and prevent recurrence.

9. Roles and Responsibilities

Customer Experience Function

- Owns this policy and service standards;
- Oversees CX performance and insight reporting;
- Ensures alignment with ADIO CX strategy;
- Supports audit, assessment, and award readiness.

Investor Care and Setup Enquiry Service

- Implements the policy operationally;
- Ensures TAMM based compliance;
- Manages ownership, resolution, and escalation;
- Provides performance and insight data.

Service Representatives

- Handle enquiries professionally through TAMM;
- Comply with ownership and response standards;
- Protect investor data;
- Escalate where required.

Supporting Functions

- Provide timely subject matter input;
- Align service information with TAMM knowledge sources;
- Support coordinated resolution.

10. Performance and Governance

Service performance shall be monitored using TAMM enabled and centralized CX indicators, including:

- Service level adherence;
- Response and resolution quality;
- Backlog and escalation trends;
- CSAT and effort measures;
- Service consistency indicators;
- Recurring enquiry analysis;
- Improvement implementation effectiveness.

Targets, thresholds, and operational SLAs shall be maintained outside this policy to allow agility without policy revision.

11. Continuous Improvement

Insights derived from TAMM data and centralized CSAT shall inform:

- Service redesign opportunities;
- Knowledge base updates;
- Capability development;
- System enhancements;
- Policy and standard refinement.

Improvement actions shall be assigned ownership, timelines, and outcomes and tracked through existing governance mechanisms.

12. Compliance and Review

Compliance with this policy is mandatory.

The policy shall be reviewed:

- Annually;
- Following material changes to TAMM services;
- Upon strategy or regulatory updates;
- In response to assessment, audit, or award feedback.

13. Policy Success Statement

This policy is effective when ADIO can demonstrate that:

- All investor care and setup enquiries are delivered through a single digital channel;
- Service delivery is consistent, transparent, and measurable;
- Customer insights are centrally collected and actioned;
- Service improvement is evidence based and sustained;
- Investor trust, satisfaction, and advocacy are strengthened.

03

ADIO
Services List

SERVICE NAME	SERVICE CHARGES	LANGUAGE	STEPS	SERVICE CHANNEL	AVERAGE TIME TO AVAIL THE SERVICE	CUSTOMER SEGMENT
Enrol to the Energy Support Program for Industrial Entities	Free	Arabic/English	- Log in using UAE Pass - Submit the application - Receive an approval or rejection notification - Receive energy support program certificate	TAMM MOBILE APP AND TAMM WEBSITE	60 working days	Business Sector
Business Financing Facilitation	Free	Arabic/English	- Log in using UAE Pass - Submit the application - Receive a notification to engage between the finance institution and the applicant (If required). - Receive an approval or rejection notification. - Receive financing facility offers.	**TAMM** MOBILE APP AND TAMM WEBSITE	45 working days	Business Sector
Enrol in the Rent Support Program for Industrial Entities	Free	Arabic/English	- Log in using UAE Pass - Submit the application - Receive an approval or rejection notification - Receive the enrolment certificate for the industrial entities rent support program	**TAMM** MOBILE APP AND TAMM WEBSITE	60 working days	Business Sector
Enrol in the Smart Manufacturing Acceleration Program	Free	Arabic/English	- Log in using UAE Pass - Submit the application - Receive the pre-approval or rejection notification - Upload the transformation road map - Receive an approval or rejection notification - Receive signed terms sheet confirming the investors eligibility and approved financial support.	**TAMM** MOBILE APP AND TAMM WEBSITE	5 months	Business Sector

SERVICE NAME	SERVICE CHARGES	LANGUAGE	STEPS	SERVICE CHANNEL	AVERAGE TIME TO AVAIL THE SERVICE	CUSTOMER SEGMENT
Guidance on Company Setup	Free	Arabic/English	- Log in using UAE Pass - Submit the application - Receive an approval or rejection notification - Receiving direct connection with one of our trusted partners to help you establish your company.	**TAMM** MOBILE APP AND TAMM WEBSITE	5 working days	Citizen, Resident, Visitor
Request Access to ADIO's Investor Support Gateway	Free	Arabic/English	- Log in using UAE Pass - Submit the application - Receive an approval or rejection notification - Receive the unified number to access the investor support gateway	**TAMM** MOBILE APP AND TAMM WEBSITE	3 working days	Visitor, Business Sector, Outside UAE (Individuals / Organizations)
Book Consultation Appointment for Investor Support	Free	Arabic/English	- Log in using UAE Pass - Submit the application - Receive an approval or rejection notification - Attend the Meeting - Receipt of the response to the requested consultation.	**TAMM** MOBILE APP AND TAMM WEBSITE	5 working days	Business Sector, Outside UAE (Individuals / Organizations), Resident, Citizen
Obtain Seamless Relocation Guidance to Abu Dhabi	Free	Arabic/English	- Log in using UAE Pass - Submit the application - Receive an approval or rejection notification - Receive the required guidance along with the contact details of service providers to start your relocation journey.	**TAMM** MOBILE APP AND TAMM WEBSITE	5 working days	Visitor, Residents, Outside UAE (Individuals / Organizations)

04

Service Linkage Framework

Mandate, Strategic Outcomes & KPIs

1. Purpose of the Framework

This framework demonstrates how ADIO services are not an isolated operational function, but a direct enabler of ADIO's legal mandate, strategic objectives, and customer experience performance indicators.

It provides a clear line of sight between:

- What ADIO is legally mandated to deliver,
- How the service operationalizes this mandate,
- How success is measured through approved CX KPIs.

2. ADIO Mandate (Source of Authority)

Statutory and Institutional Mandate

ADIO is established as Abu Dhabi's central investor facilitation body, mandated to:

- Act as a single entry gateway to the investment ecosystem;
- Support investors across the full investment lifecycle (entry, establishment, expansion);
- Reduce complexity and accelerate market access;
- Coordinate across government entities without exercising licensing authority. This mandate defines ADIO as an enabler, facilitator, and coordinator, not a regulator.

3. Service-Mandate Linkage

ADIO MANDATE ELEMENT	HOW THE SERVICE ENABLES IT
Single entry gateway to ecosystem	Centralized enquiries provide investors with one trusted access point
Reduce complexity	Clear, consistent guidance reduces fragmentation and confusion
Accelerate market access	Early clarity shortens decision and readiness timelines
Lifecycle investor support	Enquiries span awareness, setup, and post establishment stages
Government coordination	Service routes investors to the right authority without duplication
Transparency and trust	Structured responses reinforce confidence in government processes

4. Service-CX Strategic Alignment

The service directly supports the ADIO CX Strategy House by operationalizing all four strategic pillars:

CX STRATEGIC PILLAR	SERVICE CONTRIBUTION
Culture of excellence	Standardized service behavior and accountability
Effortless & distinctive experiences	Simplified guidance and reduced investor effort
Emotional connection & trust	Professional, timely, and dependable responses
Advocacy & loyalty	Positive service experiences driving confidence and referrals

5. Service-KPI Linkage

Primary CX KPIs Supported by the Service

KPI	LINK TO SERVICE MANDATE
Investor Satisfaction Index (CSAT)	Reflects clarity, usefulness, and quality of guidance
Investor Effort Index (CES)	Measures how easily investors navigate setup requirements
Investor Trust Index	Indicates confidence in ADIO's reliability and transparency
Investor Advocacy Score (NPS)	Captures willingness to recommend Abu Dhabi as an investment destination
Omni channel Consistency	Ensures aligned experiences across enquiry touchpoints
CX Agent Audit Score	Validates service quality, accuracy, and professionalism
DGE CX Maturity Score	Demonstrates institutionalization of service excellence

6. Mandate-Outcome-KPI Cascade

MANDATE OUTCOME	SERVICE OUTCOME	KPI EVIDENCE
Reduced complexity	Clear setup guidance	CES, CSAT
Faster access	Early decision readiness	CES
Investor confidence	Trusted government interaction	Trust Index
Coordinated ecosystem	Fewer wrong referrals	CSAT, Effort Index
Global positioning	Positive investor perception	NPS
Sustainable excellence	Repeatable service model	CX Maturity Score

7. Governance and Accountability Link

- **Mandate owner:** ADIO (as per founding laws)
- **Service owner:** CRM / CX Function
- **Measurement owner:** CX Function (centralized KPI governance)
- **Improvement trigger:** KPI trends, investor feedback, maturity findings

This ensures mandate delivery is measurable, governed, and continuously improved, not dependent on ad hoc execution.

8. Framework Success Statement

The linkage framework is successful when ADIO can demonstrate that:

- Its statutory mandate is operationalized through consistent service delivery;
- Investor enquiries translate into clarity, confidence, and reduced effort;
- CX KPIs provide objective evidence of mandate fulfilment;
- Service excellence contributes to Abu Dhabi's ease of doing business narrative and global reputation.

05

Customer Needs Assessment

1. Purpose of the Assessment

This Customer Needs Assessment identifies the core needs of investors interacting with Abu Dhabi government services across the investment lifecycle. It is grounded in ADIO's mandate as the emirate's central investment facilitation and coordination body, and reflects the practical realities, expectations, and risks faced by investors when establishing, operating, and scaling their businesses in Abu Dhabi.

2. Target Customer Segments

The assessment addresses the needs of the following primary customer groups supported by ADIO:

New Foreign and Local Investors

exploring market entry into Abu Dhabi

Established Investors

seeking expansion, restructuring, or diversification

Strategic and Priority-Sector Investors

aligned with Abu Dhabi's economic and industrial strategies

High-Net-Worth Individuals (UHNW) and Strategic Executives

requiring tailored facilitation and relocation support

These segments interact with multiple government authorities and digital platforms, with ADIO acting as the central coordination and facilitation point.



3. Core Customer Needs Across the Investment Lifecycle

A. Clarity and Transparency

Investors require clear, reliable, and structured guidance on business setup options, regulatory pathways, ownership frameworks, and compliance requirements. This includes the ability to distinguish between mainland and free zone options, understand sector specific regulations, and assess legal and tax implications with confidence.

Key need:
Single, trusted source of information that reduces ambiguity and conflicting interpretations.

B. Simplified and Integrated Access to Government Services

Investors expect seamless navigation across government services, without the burden of duplicative submissions or fragmented engagement with authorities. Integrated digital platforms such as TAMM are critical to reducing administrative complexity and improving predictability.

Key need:
End-to-end digital access to licensing, approvals, applications, and service tracking.

C. Speed and Predictability of Processes

Time-to-market is a critical success factor for investors. Delays or uncertainty in approvals, onboarding, or procedural steps create material business risk. Investors therefore require clear timelines, defined steps, and predictable service outcomes, particularly during licensing, registration, and operational setup stages.

Key need:
Clearly articulated service journeys with defined expectations and processing milestones.

D. Coordinated Institutional Support

Given the multi-entity nature of the investment ecosystem, investors require strong coordination across government authorities to avoid repetitive engagement, conflicting requirements, or unplanned delays. ADIO's role as a facilitator and coordinator is essential in addressing this need.

Key need:
A single coordination point to resolve cross-entity dependencies and streamline engagement.

E. Tailored Facilitation and Aftercare

Investors' needs do not end at market entry. Ongoing support for expansion, access to support programmes, ecosystem integration, and regulatory guidance is critical to long term investment retention and growth.

Key need:
Personalised and lifecycle-based support beyond initial setup.

F. Confidence, Trust, and Assurance

Investors require confidence that their interactions with government services are conducted within a secure, transparent, and internationally aligned legal and digital framework, particularly in areas related to data protection, compliance, licensing, and dispute resolution.

Key need:
Trust in government systems, data protection, and regulatory integrity.

4. Implications for Service Design

To respond effectively to these needs, ADIO services must be designed to:

- Be **customer-centric and lifecycle-driven**, reflecting real investor journeys
- Provide **clear service definitions, eligibility criteria, and outcomes**
- Be **digitally enabled and fully integrated** with TAMM and relevant government systems
- Emphasise **coordination, facilitation, and clarity**, rather than regulatory decision-making
- Include **supporting guidance, knowledge assets, and aftercare mechanisms**

These principles ensure ADIO's services remain aligned with its mandate while directly addressing investor needs and expectations.

5. Assessment Summary

In summary, investors engaging with ADIO require clarity, speed, coordination, predictability, and trusted facilitation throughout the investment lifecycle. ADIO's service offerings are therefore designed to remove friction, reduce complexity, and enable informed, confident decision making, positioning Abu Dhabi as a globally competitive and investor friendly destination.



ADIO

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ABU DHABI INVESTMENT OFFICE